



VIP HEATING & COOLING LLC

PREVENTIVE MAINTENANCE AGREEMENT

Southwest Florida | 941-268-7704 | vipllcpgfl@gmail.com | vipheatingandcooling.net

MEMBERSHIP PRICE: \$199 PER HVAC SYSTEM, PER YEAR

Includes two preventive maintenance visits during the 12-month agreement term for each covered HVAC system.

WHAT IS INCLUDED

- **Spring Cooling Maintenance:** thermostat operation; electrical connections and components; capacitor and contactor; condenser coil; condensate drain and safety controls; blower and accessible indoor components; air filter inspection; system operation and temperature performance; and visible conditions requiring attention.
- **Fall Heating Maintenance:** thermostat operation; electrical connections; heating components; blower operation; safety controls; condensate and drain system where applicable; air filter inspection; heating operation; and visible conditions requiring attention.

MEMBER BENEFITS

- Two preventive maintenance visits per year for each covered system.
- Priority scheduling, subject to technician availability.
- Early identification of potential HVAC problems.
- Maintenance documentation after each visit.
- 10% discount on qualifying repair labor during the agreement period.
- No additional scheduling charge for the two included maintenance visits.

WHAT IS NOT INCLUDED

- Replacement parts, filters, refrigerant, refrigerant leak repairs, major repairs, compressor or coil replacement, electrical component replacement, duct cleaning, duct repair or replacement, indoor-air-quality equipment, system replacement, permits, or governmental fees.
- Damage caused by neglect, misuse, storms, power surges, animals, or other outside conditions.
- Monthly filter replacement unless the customer separately selects and pays for the optional Monthly Filter Replacement Add-On.
- If a repair is recommended, VIP Heating & Cooling will explain the condition and provide pricing before performing additional work.

AGREEMENT TERMS

- The agreement continues for 12 months from enrollment and covers the number of HVAC systems listed below.
- \$199 is charged per HVAC system per year. Each covered system receives two maintenance visits during the agreement period.
- Maintenance visits must be scheduled in advance. VIP will make reasonable efforts to accommodate preferred appointment times.
- This agreement does not guarantee that an HVAC system will not fail or require repairs. Preventive maintenance is intended to identify potential problems and help maintain system operation.
- The 10% repair-labor discount does not apply to the Monthly Filter Replacement Add-On, filters, trip charges, after-hours charges, equipment, materials, or other excluded services.

COVERED HVAC EQUIPMENT

Record the air-handler (A/H) and condensing-unit (C/U) information for each covered system.

System #1 A/H: _____ C/U: _____	System #3 A/H: _____ C/U: _____
System #2 A/H: _____ C/U: _____	System #4 A/H: _____ C/U: _____

OPTIONAL MONTHLY FILTER REPLACEMENT ADD-ON

This optional service is separate from the \$199 preventive maintenance agreement. Select a plan only if the customer wants a scheduled monthly filter-replacement visit.

Select	HVAC systems	Monthly service fee
☐	1 system	\$49 per month
☐	2 systems	\$69 per month
☐	3 systems	\$89 per month
☐	4 systems	\$109 per month
☐	Each additional system	+\$20 per month
☐	Decline add-on	No monthly add-on charge

☐ Order a 12-month filter supply for delivery to and storage at the customer service address.

ADD-ON TERMS

- Filters are billed separately at VIP Heating & Cooling's normal retail price.
- The customer may order and pay for a 12-month filter supply in advance. VIP will deliver the full supply to the service address, and the customer is responsible for storing and safeguarding the filters between monthly visits.
- Add-on pricing is fixed. No maintenance-plan discount or other discount applies to the monthly service fee or filters.
- The selected add-on includes one scheduled monthly visit and replacement of up to three readily accessible filters per covered HVAC system.
- Customers enrolled in both programs receive 12 monthly filter replacements during the 12-month term. Two replacements are completed during the two preventive-maintenance visits, leaving 10 separate monthly filter-route visits. The add-on price remains unchanged.
- Automatic monthly payment and a separate 12-month add-on commitment are required.
- Service is available only within established VIP monthly routes. Availability must be confirmed before enrollment.
- Attic, ceiling, ladder-required, specialty, oversized, or other difficult-access filters may require an additional charge.
- The customer must provide access at the scheduled time. A missed-access visit remains billable.
- Repairs, diagnostic work, preventive maintenance, damaged filter racks, ductwork, and other corrective work are not included in the add-on.

CUSTOMER AND PLAN INFORMATION

Customer name _____
Service address _____
City and ZIP _____
Phone _____
Email _____
Number of HVAC systems _____
Maintenance agreement total _____
Selected monthly add-on fee _____
Annual filter supply total _____
Filter sizes and locations _____

AUTHORIZATION

I authorize VIP Heating & Cooling LLC to provide preventive maintenance according to this agreement. If I selected the Monthly Filter Replacement Add-On above, I also authorize the separate monthly charge and confirm that I have read and accept the add-on terms.



Scan for filter-plan details
vipheatingandcooling.net

Customer signature _____ Date _____
VIP representative _____ Date _____